

Introduction

We know that your privacy is important to you. At Fetch Package, Inc. (“Fetch Package”, “Company”, “We”, “Us” or “Our”), we’re committed to helping you understand how we manage and protect it. We take privacy seriously, and have taken many steps to help safeguard the information we collect and manage for you.

This privacy policy (“Privacy Policy”) is provided to inform you of our policies and practices and of the choices you can make about the way your information is collected and how that information is used and only applies to our web-based app located at www.fetchpackage.com and not to our website which has a separate privacy policy.

If you have questions or concerns regarding this policy, you may contact the Fetch Package emailing us at help@FetchPackage.com.

Our privacy policy will tell you about:

- The Organization Collecting Information at This Website
- The Information We Collect and Use
- Retention of Personal Information
- Information Sharing and Disclosure
- Communications from the Site
- Security and Information Protection
- Privacy Policy for Children
- Changes to This Policy
- Dispute Resolution

Thank you for visiting our websites and using our products and services.

Sincerely,
The Fetch Package Team

The Organization Collecting Information at This Website

The mission of Fetch Package is to provide on-demand package delivery for residential properties.

Our products and services include Fetch Package. We operate and own the websites (the “Sites”) located at: www.fetchpackage.com.

Service Usage Information

We obtain personal information from Clients who retain our services to communicate with their customers (or employees). We may also obtain information from service providers, business partners and other third parties (such as registration companies) on behalf of our Clients. The types of personal information we collect includes your contact information (name, email, phone number), username and passwords for accounts you may establish on our site, payment information, other details that you may submit to us or that may be included in the information provided to us by third parties.

Some of the information provided may be deemed “sensitive” in the country in which you are located. Fetch Package does not require sensitive personal information as a condition of obtaining our product or service and any such information uploaded by you has to be removed and reported to us immediately.

Fetch Package provides a service to our Clients that enables them to choose package delivery times that best suit their schedule, between 5PM-11PM. Your information will be used to register you on our site and manage and maintain your account. Fetch Package will facilitate communication through email or SMS based on the information provided to us. You may receive communication regarding package acceptance at our warehouse, delivery updates, or any other information we deem relevant and pertaining to the event which you are a part of.

Registration Information

Registration for the Service may not be required to simply view a Site. If you elect to register for a Service, Fetch Package asks you for information that enables us to provide the Service. You will be registering with Fetch Package on the form provided and such registration may require you to provide contact information such as your name, username, password, phone number and email address.

The Information We Collect and Use

We refer to the above products and services, as well as any of our other current or future products and services, collectively as the “Service.” Any information provided to us through the Service will be retained and used solely for the purposes of fulfilling your request for information, fulfilling a request through a Site or Service feature, performing and carrying out the Terms of the Service, performing or improving our Service, developing a new Service or communicating with you as a user of Fetch Package’s services.

Aggregate Information

From time to time, we may collect general, non-identifiable personal, statistical information about the use of the Sites and the Service, such as how many visitors visit a specific page on the Sites, how long they stay on that page, and which hyperlinks, if any, they “click” on. We collect this information through the use of technologies such as “cookies” and “IP addresses”, which are discussed in greater detail below. We may also group this information into aggregate visitor data in order to describe the use of the Sites and Service to our existing or potential business partners or other third parties, or in response to a government request. However, please be assured that this aggregate data will not be used by us in any way to personally identify you, other list members or any other visitors to the Sites.

We may store your personal information along with your files and data on a third party server such as Amazon Web Services; or we may use a third party analytics tool to learn how you are using our Sites.

In cases where you use a mobile device to access our Sites, we will receive information about the location of your device. In some cases, even if you are not using a mobile device, information about your general location may be discernable from your device’s IP address or the URLs we receive.

Cookies and Other Tracking Technologies

Technologies such as: cookies, beacons, tags and scripts are used by Fetch Package and our marketing partners, affiliates, or analytics or service providers. These technologies are used in analyzing trends, administering the site, tracking users’ movements around the site and to gather demographic information

about our user base as a whole. We may receive reports based on the use of these technologies by these companies on an individual as well as aggregated basis.

We use cookies to remember users' settings (e.g. language preference), tracking for marketing purposes, and for authentication. Users can control the use of cookies at the individual browser level. If you reject cookies, you may still use our site, but your ability to use some features or areas of our site may be limited.

Log Files

As is true of most websites, we gather certain information automatically and store it in log files. This information may include internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and/or clickstream data. We do not link this automatically collected data to other information we collect about you.

Mobile Analytics

We use mobile analytics software to allow us to better understand the functionality of our mobile software on your phone. This software may record information such as how often you use the application, the events that occur within the application, aggregated usage, performance data, and where the application was downloaded from. We do not link this information we store within the analytics software to any personal information you submit within the mobile application.

Profile

We do not share your personal identifiable profile with unapproved third parties. We undertake to ensure that your personal information is kept strictly confidential and is not disclosed to third parties without your permission. Details will be used only by our staff and/or approved third party agents to support the necessary terms and conditions for use of service such as service providers under contract who help with our business operations and technology services. Our contracts dictate that these service providers only use your information in connection with the services they perform for us and not for their own benefit.

Retention of Personal Information

We will retain your personal information for the period necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period applicable by law. We will retain customer personal information (name, email, phone) associated with a Client's account as long as that account is active. If a Client account is deactivated, we may retain certain information for an additional period of up to six (6) months. We will make good faith efforts to delete the data if you contact us by following the instructions at the beginning and at the end of this Privacy Policy, provided Fetch Package is not required to retain it by law or for legitimate business purposes. We may decline to process requests that are unreasonably repetitive, require disproportionate technical effort, jeopardize the privacy of others, are extremely impractical, or for which access is not otherwise required by local law. We will retain your information for as long as your account is active or as needed to provide you services. If you wish to cancel your account or request that we no longer use your information to provide you services contact us by emailing us at help@FetchPackage.com.

Information Sharing and Disclosure

Except for the limited situations listed here in this Privacy Policy, we will not share your personal information with third parties. To the extent we are legally permitted to do so, we will take reasonable steps to notify you in the event that we are required to provide your personal information to third parties as part

of legal process unless prohibited by court order or law enforcement request. Fetch Package discloses information only to those of its employees, contractors and affiliated organizations that (i) need to know that information in order to process it on Fetch Package's behalf or to provide services available at Fetch Package's website, and (ii) that have agreed not to disclose it to others. Some of those employees, contractors and affiliated organizations may be located outside of your home country; by using Fetch Package's app, by using or continuing to use the service you consent to the transfer of such information to them.

Agents and Third Party Service Providers

To provide the Service to you, we may sometimes use other approved third party businesses or affiliates to perform certain specialized services such as data processing or other technology services. We may receive information about you from other sources like telephone or fax, from friends who refer you to us, or otherwise. We may add this information to the information we have already collected from you via our app in order to improve the services we provide. Your information collected through the Fetch Package Service may be stored and processed in the United States or any other country in which Fetch Package, approved third party businesses, its affiliates or service providers maintain facilities. Fetch Package may transfer information that we collect about you, including Personal Data, to affiliated entities, to a mapping service provider to provide a map of your location, or to other third parties across borders and from your country or jurisdiction to other countries or jurisdictions around the world. They are not permitted to retain or use your information for any other purposes other than what is defined as the service in our Terms of Use and this privacy policy. If you are located in the European Union, Switzerland or other regions with laws governing data collection and use that may differ from U.S. law, please note that we may transfer information, including Personal Data, to a country and jurisdiction that does not have the same data protection laws as your jurisdiction, and by using or continuing to use the service you consent to the transfer of information to the U.S. or any other country in which Fetch Package or its parent, subsidiaries, affiliates or service providers maintain facilities and the use and disclosure of information about you as described in this Privacy Policy.

Change of Control / Asset Transfer

As the Company develops, we may buy other businesses or their assets or sell all or parts of our business assets. Customer information is generally one of the business assets involved in such transactions. Thus, in the event that the assets of the Company in whole or in parts are acquired by a third-party, customer information, including any visitor information collected through the Site or the Service, would be one of the transferred assets. In the event of a corporate change in control or sale of all or parts of our business assets our users will be notified in accordance with the "Changes to this Policy" section of the policy if their personal information is provided to the new corporate entity or asset purchaser. If you wish to cancel your account or request that we no longer use your information to provide you services contact us by emailing us at help@FetchPackage.com.

Legal Compliance

As we stated, Fetch Package values our relationships with our Users and are committed to respecting and protecting your Usage Information. Fetch Package can however disclose Users' Usage Information for legal or regulatory reasons, including in response to subpoenas and court orders. Fetch Package can also use Usage Information to investigate fraud and to prevent violation of our Terms of Service and unlawful use of our network, services and other Users.

Fetch Package also reserves the right to disclose member information in special cases when we have reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) Fetch Package's rights or property, other visitors, list members, or anyone else that could be harmed by such activities. Fetch Package also reserves the right to disclose visitor or list member information when we believe in good faith that the law requires it.

Communications from the Site

Service Email

We will send you service-related announcements, which are not promotional in nature, on occasions when it is necessary to do so. For example, if our service is temporarily suspended for maintenance, we may send you email notification. You do not have an option to opt out of these emails.

Customer Service

Based upon the information you provide us, we will communicate with you in response to your inquiries, to provide the services you request, and to manage your account. We may communicate with you by email or telephone.

Newsletters and Promotions

We may provide you the opportunity to opt-in to additional newsletters or promotional communications sent by email. If you have opted in or otherwise qualify to receive these forms of communication, we will use your name and email address to communicate with you. Out of respect for your privacy, we provide you a way to unsubscribe by following the instructions included in each communication. If your employer or another Fetch Package Client provides your personal information to us, as their customer, you will not receive any marketing correspondence from Fetch Package.

Notifications

One of the key features of the Fetch Package application is the ability for direct communication between Fetch Package and our Clients. You cannot opt-out of these notifications without ceasing your Service.

Security and Information Protection

We follow generally accepted industry standards to protect the information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security. If you have any questions about security on our website, you can contact us by emailing us at help@FetchPackage.com.

Correcting, Updating or Removing Your Personal Information

Fetch Package will make commercially reasonable efforts to provide you reasonable access to any of your personal information we maintain within 30 days of your access request. We provide this access so you can review it, make corrections or request deletion of your data. If we cannot honor your request within the 30-day period, we will tell you when we will provide access. In the unlikely event that we cannot provide you access to this information, we will explain why we cannot do so. To review and update your personal information to ensure it is accurate, contact us emailing us at help@FetchPackage.com and making the change on our member information page.

Links to Other Sites

Please be aware that when you are on the Site, or when you receive an email message from us through the Service, you could be directed to other sites that are beyond our control. There may be links to other sites from the Site's pages or from the email message we send to you that take you outside our Site. These other sites may send their own cookies to visitors, collect data, or solicit personal information. The privacy policies of these other sites may be significantly different from this Privacy Policy. We are not responsible for the privacy practices of these other sites and cannot guarantee the security of any of your personal information collected there. Note that when you link to a third party site from the Site, you may see pre-populated data fields with your personal information; however, that information is not available to the third party unless you take certain actions on the third party's site, such as submitting a form.

Testimonials

We display personal testimonials of satisfied customers on our website in addition to other endorsements. With your consent we may post your testimonial along with your name. If you wish to update or delete your testimonial, you can contact us by emailing us at help@FetchPackage.com.

Information Related to Data Collected through the Fetch Package Service

Information Related to Data Collected for our Clients

- Fetch Package, Inc. collects information under the direction of its Clients, and has no direct relationship with the individuals whose personal data it processes. If you are a customer of one of our Clients and would no longer like to be contacted by one of our Clients that use our service, please contact the Client that you interact with directly. We may transfer personal information to companies that help us provide our service. Transfers to subsequent third parties are covered by the service agreements with our Clients.

Access and Retention of Data Controlled by our Clients

- Fetch Package, Inc. has no direct relationship with the individuals whose personal data it processes. An individual who seeks access, or who seeks to correct, amend, or delete inaccurate data should direct his query to the Fetch Package Inc.'s Client (the data controller). If requested to remove data we will respond within 30 days.
- We will retain personal data we process on behalf of our Clients for as long as needed to provide services to our Client. Fetch Package Inc. will retain this personal information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Privacy Policy for Children

We do not knowingly collect information from children under the age of 13 on the Site or through the Service. If you are under the age of 13, please do not provide any information to us. If we become aware that we have collected information from a child under the age of 13, we will make commercially reasonable efforts to delete such information from our database.

Changes to This Policy

The terms of this Privacy Policy may change from time to time. We will notify you of any material changes to this Privacy Policy by posting a notice on the homepage of the Site for a reasonable period of time prior to the change becoming effective. We encourage you to check this page periodically for any changes. Your continued use of the Site and participation in following the posting of changes to these terms will mean you accept those changes.

Contacting Us

We value your opinions. If you have comments or questions about our privacy policy, you may contact the Fetch Package Privacy Office by emailing us at help@FetchPackage.com, or contact:

Fetch Package Inc.
2275 Vantage St
Dallas, TX 75207